

HASLEMERE & DISTRICT DOG TRAINING CLUB

FAQ

- What is the age range of puppies to be able to enroll on the puppy/socialization classes ?

As soon as your puppy has completed it's set of puppy vaccinations & been microchipped it will be ready to come along to our Puppy class - normally at around 11 to 12 weeks of age.

The maximum puppy age is 20 [?] weeks.

You will need to provide puppy's Vaccination Certificate & Microchip ID documentation.

- What class can my puppy do after it has completed the puppy class ?

Normally puppies are then eligible to move up to our Junior Class which is a natural progression from puppy class. This class follows on with gentle handling techniques and motivational, reward based basic obedience commands.

- If I join the Club with an older dog what class might be suitable for myself and my dog ?

Your dog can be of any adult or more senior years of age and as long as it is reasonable fit and able then a variety of classes are available for obedience/agility/heelwork to music. For example, if you're a newcomer looking for obedience classes then the Bronze class might be a good starting point for you and your dog.

Contact our Membership Secretary to discuss the best options for you and your dog.

- Membership fees are due on the 1 September - can I join the Club at any time during the year & would membership fees be pro-rata ? ???
- Can I bring family and/or a friend along to training classes ?

Absolutely yes ! The Club encourages family members and children to attend so that everyone can better enjoy training their dog.

- How do I cancel my membership ?

Contact our Membership Secretary.

· How do I make a complaint ?

Contact our Club Chairperson, Carole West, directly who will inform you how we can best respond to your complaint.

· Is it possible to bring my dog that has not had much people/dog socialization to classes ?

There isn't a direct yes or no answer to this question ! It's best if you initially contact Beryl Greenslade or Sue Thornton and discuss your dog's requirements to find out if the classes we offer may be suitable for you and your dog.

· What does my puppy / dog need to have in order to join ?

You will need to provide your dog's Vaccination Certificate and Microchip documentation.

· I'd like to consider joining - can I visit to watch training classes before deciding to join ?

Yes please do ! Contact Beryl Greenslade or Sue Thornton to discuss.

· Do I need any special equipment I need to bring to training classes ?

You will need to ensure your dog has a safe and sensible collar and lead.

You will need to bring a supply of doggie poo bags should you need to clean up after your dog.

We recommend you also bring your dog's favourite play toy plus some training food treats.

· Does the Club allow children / junior handlers to join ?

Yes - we encourage children and junior handlers to actively take part.

· Can I enroll more than 1 dog in different training classes and does a discount class fee apply ?

Yes you can - a discount class fee is applicable if you enroll more than 1 dog - our Membership Secretary can advise you.

· Some useful advice for you and your dog before going into a training class

- 1.Ensure your dog has had a suitable toilet break before class - bring doggie poo bags along with you - accidents do happen !
- 2.Training classes are fairly active and energetic - it's sensible not to feed your

dog at least 3 hours prior to class.

3. Wear practical shoes / clothing that is comfortable and allows you to be active with your dog.
4. Make sure your dog has a safe and sensible collar and lead.
5. Bring along your dog's favourite play toy.
6. A good supply of food training treats for your dog as a positive reward
7. Aim to arrive 5 to 10 minutes before class start time so you can settle both yourself and your dog into the training hall/venue.
8. If you have any concerns about a training exercise during class then do please speak to your Instructor - we're here to help.
9. Please do not bring your dog to class if it unwell.
10. Please do not bring your bitch to class if it is in season.

Other items to note :

General Conduct

The Club does not tolerate any form of abusive language and/or threatening behaviour.

The Club does not tolerate any form of harsh and/or physical correction / punishment to dogs in training classes/training venues.

Banned Dog Breeds in the UK

The Club will not accept training class enrolment for dogs banned under current UK Government Legislation - Pit Bull Terrier / Japanese Tosa / Dogo Argentino / Fila Brasileiro

Late Class Payment

We usually accept a grace period of 1 to 2 weeks for members to pay for training classes - beyond this period late payers will not be allowed to continue attending class without payment.